



Warranty

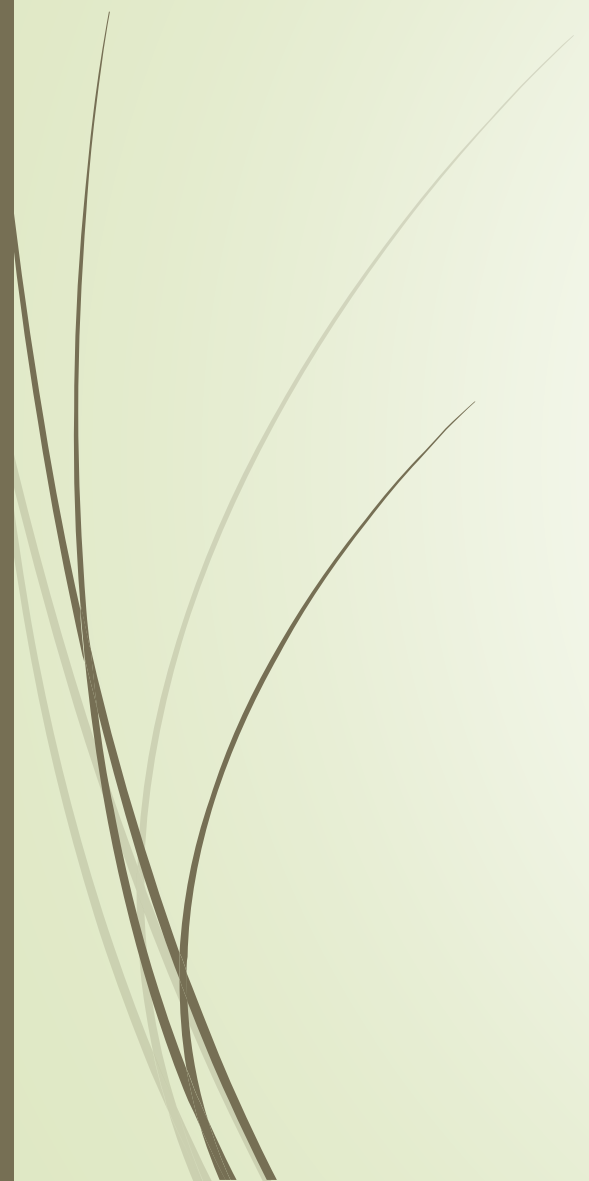
Terms and Conditions



1 Year Warranty

FREE Carpentry Repair Labor on Teak Wood and Materials

NOTE: OS Slip copy submission is a requirement



N O R M A L U S E &
FACTORY DEFECT ONLY

ON TEAK
WOOD ONLY



Terms and Conditions

* Applicable to **TEAK WOOD ONLY**. Metal, rope, cloth, screws, foam etc... not included.

* Inclusive of **FREE CARPENTRY REPAIR LABOR ON TEAK WOOD AND MATERIALS ONLY**.

* Transportation and refinishing NOT included.

* Client has to **DROP OFF** and **PICK UP** the items in the main office.

a. Damages brought about by improper use and inadequate maintenance voids the warranty.

b. Kindly email photos, videos, OS details, description to linden_teak@yahoo.com. Subject: ATTN: WAREHOUSE DEPARTMENT.

c. Kindly call the warehouse department at 0283722892 / 0272554074 to follow up.

WARRANTY

~~VOID~~

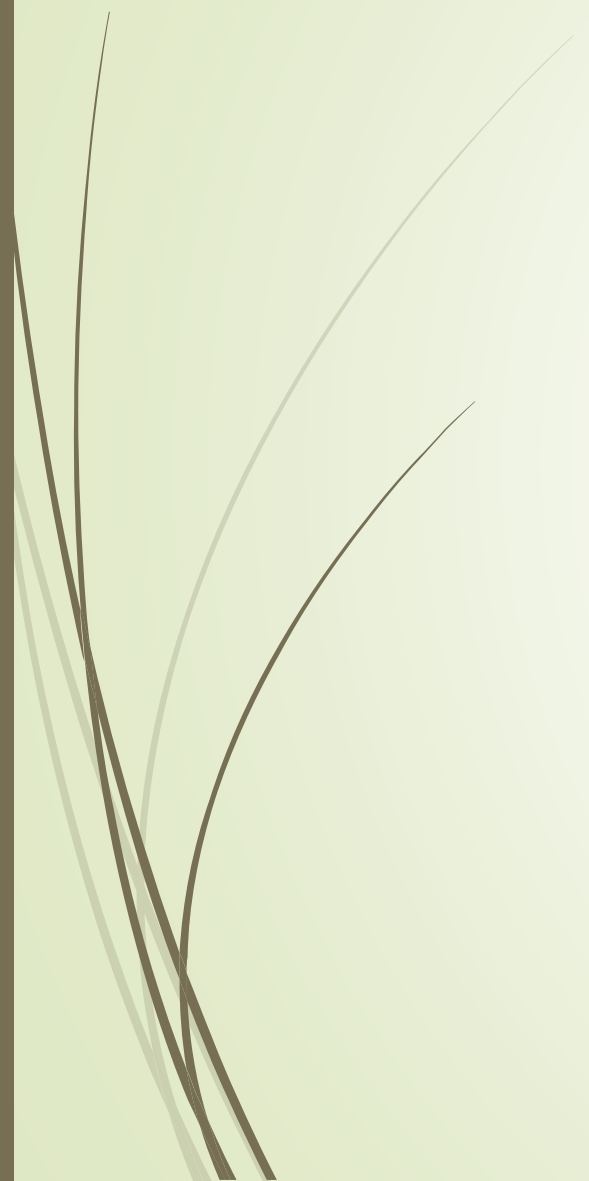
- > Improper Use
- > Inadequate Maintenance
 - a. Gold Teak Series
 - i. Indoors – no maintenance
 - ii. Outdoors with Roof – maintenance required
 - iii. Outdoors without Roof – NOT APPLICABLE
 - b. Ecowood Series
 - i. Indoors – no maintenance
 - ii. Outdoors with Roof – maintenance required
 - iii. Outdoors without Roof – maintenance required
- > Item manipulation outside the main office



15 Year Repair Warranty

FREE Carpentry Repair Labor on Teak Wood

NOTE: OS Slip copy submission is a requirement



**15
YEAR**

LABOR ONLY

Extended Warranty

**NORMAL USE &
FACTORY DEFECT ONLY**

ON TEAK

WOOD ONLY



Terms and Conditions

* Applicable to **TEAK WOOD ONLY**. Metal, rope, cloth, screws, foam, etc... not included.

* Inclusive of **FREE CARPENTRY LABOR SERVICE ON TEAK WOOD ONLY**.

* Transportation, refinishing, materials NOT included.

* Client has to **DROP OFF** and **PICK UP** the items in the main office.

a. Damages brought about by improper use and inadequate maintenance voids the warranty.

b. Kindly email photos, videos, OS details, description to linden_teak@yahoo.com. Subject: ATTN: WAREHOUSE DEPARTMENT.

c. Kindly call the warehouse department at 0283722892 / 02725540749218037 to follow up.

WARRANTY

~~VOID~~

- > Improper Use
- > Inadequate Maintenance
 - a. Gold Teak Series
 - i. Indoors – no maintenance
 - ii. Outdoors with Roof – maintenance required
 - iii. Outdoors without Roof – NOT APPLICABLE
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- > Item manipulation outside the main office



Warranty Coverage Specifics

Indoor Teak Furniture Collection

Product Category	Warranty Period (in years)	Coverage Exclusions and Details
Indoor Teak Furniture Collection		
Solid Teak Wood Furniture	1	Warranty covers materials and carpentry repair labor of item damaged due to factory defect and normal use provided that proper maintenance has been done by the client. It also covers expansion, contraction, or effects of extreme high/low humidity. Wood furniture will have one or more of the following characteristics, which are not considered quality defects: variations in grain and color, knots, mineral streaks, and/or pitch pockets. Warranty does not cover darkening of wood or finish, which occurs naturally over time. Warranty also excludes transportation and refinishing of item to and from the Linden Teak Furniture Philippines Main Office for repair.
Solid Teak Wood Furniture	15	Warranty covers carpentry repair labor service only provided that proper maintenance has been done by the client. Wood furniture will have one or more of the following characteristics, which are not considered quality defects: variations in grain and color, knots, mineral streaks, and/or pitch pockets. Warranty does not cover darkening of wood or finish, which occurs naturally over time. Warranty also excludes transportation of item to and from the Linden Teak Furniture Philippines Main Office for repair. It also excludes refinishing and repair materials.

Other Non-Teak Items (Indoor)

Product Category	Warranty Period (in years)	Coverage Exclusions and Details
Other Indoor Furniture		
Metal / MDF / Other Wood Furniture	No Warranty	Optional product provided by a third party consignee.
MECHANICAL COMPONENTS (drawer and door slides, table slides, lighting components, pocket door hinges, locks)	No Warranty	
MARBLE/STONE TOPS	No Warranty	Optional product provided by a third party consignee.
GLASS AND MIRROR COMPONENTS	No Warranty	Optional product provided by a third party consignee. Small air bubbles, surface waviness, and lightly pitted areas may occur naturally as part of the glass manufacturing process and are not considered quality defects. Do not sit on glass table tops.

Other Non-Teak Items (Indoor)

Product Category	Warranty Period (in years)	Coverage Exclusions and Details
Indoor Upholstery		
UPHOLSTERED FOAMS, PILLOWS AND PADDING	No Warranty	Optional service provided by third party provider. Company is not liable to normal compression of filling materials. Fluff all semi-attached back pillows and fluff and rotate all loose back pillows.
FABRICS	No Warranty	Optional service by third party provider. Company is not liable to fabric defects, seam slippage, dye transfer, fraying, wrinkling, fading, pilling, stains, damage caused by pets or retailer- or customer-applied stain protection treatment.
MOTION MECHANISMS (mechanisms for swivel chairs, swivel rockers, desk chairs, incliners, recliners, tilt-back chairs, sleep sofas, and all castered items)	No Warranty	
WORKMANSHIP: STITCHING, BUTTONS AND ZIPPER CLOSURES	No Warranty	Optional service by third party provider.

Other Non-Teak Items (Indoor)

Product Category	Warranty Period (in years)	Coverage Exclusions and Details
Indoor Accents		
RUGS	No Warranty	Optional product provided by a third party consignee. Company is not liable to sprouting, fading, staining, or damage caused by water/moisture, pets, or vacuum cleaner.
BEDCOVERINGS, PILLOWS AND THROWS	No Warranty	Optional product provided by a third party consignee. Company is not liable for cover fading, wrinkling, shrinking, or damage caused by improper cleaning or pets.
LIVE PLANTS	No Warranty	Optional product provided by a third party consignee.
Mattress		
Orthopedic Mattresses	No Warranty	Optional product provided by a third party consignee. Company is not liable to damage to coils or border wires due to bending the set, structural damage from misuse, abuse, or using an inappropriate support system and/or mismatched set, damage caused by water/moisture, fabric coverings and handles, sagging, firmness/comfort preference, or body impressions. or bunkie board.
Foam Mattresses	No Warranty	Optional product provided by a third party consignee. Company is not liable to normal compression of filling materials.

Outdoor Teak Furniture Collection

Product Category	Warranty Period (in years)	Coverage Exclusions and Details
Outdoor Teak Furniture Collection		
Solid Teak Wood Furniture (Ecowood Series)	1	<p>Warranty covers materials and carpentry repair labor of item damaged due to factory defect and normal use provided that proper maintenance has been done by the client. It also covers expansion, contraction, or effects of extreme high/low humidity. Warranty does not cover tarnishing resulting from scratches or abrasions; changes in patina, as it is a living finish that mellows with age; damage due to improper storage; improper maintenance or stains caused by natural oil effluence. Wood furniture will have one or more of the following characteristics, which are not considered quality defects: variations in grain and color, knots, mineral streaks, and/or pitch pockets. Warranty does not cover darkening of wood or finish, which occurs naturally over time. Warranty also excludes transportation of item to and from the Linden Teak Furniture Philippines Main Office for repair. It also excludes refinishing (sanding) and repair materials.</p>
Solid Teak Wood Furniture (Ecowood Series)	15	<p>Warranty covers carpentry repair labor service only provided that proper maintenance has been done by the client. Wood furniture will have one or more of the following characteristics, which are not considered quality defects: variations in grain and color, knots, mineral streaks, and/or pitch pockets. Warranty does not cover darkening of wood or finish, which occurs naturally over time. Warranty also excludes transportation of item to and from the Linden Teak Furniture Philippines Main Office for repair. It also excludes refinishing (sanding) and repair materials.</p>

Other Non-Teak Items (Outdoor)

Product Category	Warranty Period (in years)	Coverage Exclusions and Details
Outdoor Furniture Collection		
FABRIC AND CUSHIONS	No Warranty	Optional product provided by a third party consignee. Company is not liable for cover pilling, fading, wrinkling, mildew, or stains.
UMBRELLAS	No Warranty	Optional product provided by a third party consignee. Company is not liable for fading, stretching, rusting where scratched, or mildew.
GLASS COMPONENTS	No Warranty	Optional product provided by a third party consignee. Small air bubbles, surface waviness, and lightly pitted areas may occur naturally as part of the glass manufacturing process and are not considered quality defects. Do not sit on glass tabletops.
Metal Furniture	No Warranty	Optional product provided by a third party consignee.